

Faslane 365

Medical Help around Faslane

24 hour Helpline: 01389 751717

If a patient or their doctor calls for an **Ambulance**, the patients will be taken to the hospital best equipped to deal with their particular problem. That could mean the Vale of Leven Hospital, the Royal Alexandra Hospital in Paisley or a hospital in Glasgow.

The Ambulance will take patients with medical emergencies such as: Heart Attacks, Strokes, Asthma, etc (See below) to the **Vale of Leven Hospitals New Medical Assessment Unit**.

The Ambulance will take the following patients to **Royal Alexandra Hospital, Paisley**, which has 24 hour surgical cover and is best placed to give quality care to these patients

- All serious injuries including road traffic accidents
- All surgical and urology emergencies,
- Fractures requiring orthopaedic surgery,
- Serious eye injuries and head injuries

Children

The Ambulance will automatically take all seriously unwell or injured children to the Accident and Emergency Department at Royal Alexandra Hospital, Paisley. This is supported by a 24-hour Consultant-led Paediatric Service.

Children of any age with minor illness such as mild fevers, tummy upsets, coughs etc., should be seen by their own GP. Children of 5 and over with minor injuries can be seen in the Minor Injuries Unit (see details below). Children under 5 are more difficult to assess and should either be seen by a GP or taken directly to the Accident and Emergency Department at the Royal Alexandra Hospital, Paisley.

Royal Alexandra Hospital in Paisley

(30 miles – one hour depending on traffic)

The full Accident and Emergency Service will be provided at the Royal Alexandra Hospital in Paisley. This unit is staffed by senior doctors 24 hours a day, 7 days a week and will provide care for all serious injuries.

Travelling to Royal Alexandra Hospital By Car

- Follow the A82 until the turn off for the Erskine Bridge.
- Once across the bridge you should take the M8, following the signs for Paisley/Glasgow.
- Leave the **M8** at **J29 (Irvine, Paisley, Glasgow Airport)**, at the roundabout take the **4th exit** for **A737 Irvine**. (Ignore 3rd exit, signed for Paisley.) After 1 mile, leave A737 dual carriageway at first exit, signed for **Linwood**. At roundabout at bottom of slip road, take 1st exit on left into A761 Linwood Road, heading towards Paisley. **There is signposting from this point to the RAH.**

IF IN DOUBT, CALL 01389 751717 FOR ADVICE

Vale Of Leven Hospital in Alexandria

(16 miles – 35 mins)

Medical Assessment Unit

This unit will be staffed by doctors and nurses at all times of the day and night, 24 hours a day / 7 days a week. This unit will assess and treat all Medical Emergencies. These patients will access this service either through their own doctor, or by ambulance or by going directly themselves. The Medical Assessment Unit will treat patients with:

- Heart attacks, Diabetes,
- Asthma and other breathing problems,
- Strokes, Unconsciousness, Epilepsy,
- Allergic reactions and Overdose.

Minor Injuries Unit

The doors will be open from 9am to 9pm every day and the Unit will be staffed by Nurse Practitioners, supported by Accident and Emergency Consultants.

In the Minor Injuries Unit, nurses will assess and treat adults and children over 5 with minor limb injury (including requesting x-rays when required for suspected broken bones), wounds requiring dressings or stitches, minor burns, foreign bodies or minor injury to eyes, ears and nose.

GP Out of Hours Service

This service operates Monday — Friday from 6pm until 8.30am plus all weekend. Lomond Docs will expand to cover **all** practices in Dumbarton, Alexandria, Helensburgh, Kilcreggan, Garelochhead, Arrochar and Lochgoilhead.

Overnight minor injuries will be covered by local GPs with nursing support and should be contacted first by phone to arrange treatment (Tel 01389 751717). This service will be provided at the Vale of Leven Hospital alongside the Minor Injuries Service and Medical Assessment Unit.

Patients should always phone first to arrange for an emergency appointment out of hours (Tel: 01389 751717)

Doctors Surgery in Helensburgh

Helensburgh Medical Centre -
12 East King Street Tel. 01436 672277 & 01436 673366

Dentist

Dunlop & Humphreys
4 Sinclair Street
Helensburgh
Tel: 01436 673197